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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Douglas Harold Rollender

CASE 22

Serial No. 10/798629

Group Art Unit 2688

Filed March 11, 2004

Examiner C. Tran

Title A Method Of Associating Data With A Call To A Call Center

COMMISSIONER FOR PATENTS

P.O. BOX 1450

ALEXANDRIA, VA 22313-1450

SIR:

Enclosed is an amendment in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 12-2325** as required to correct the error.

Respectfully,

Jimmy Goo, Attorney
Reg. No. 36528
973-386-6377.

Date: March 1, 2006

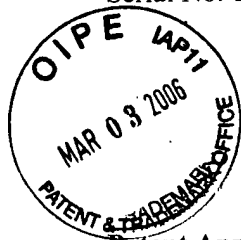
Docket Administrator (Room 3J-219)

Lucent Technologies Inc.

101 Crawfords Corner Road

Holmdel, NJ 07733-3030

Serial No. 10/798,629



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

| | | | |
|-------------|---|----------------|------|
| Inventors | Douglas Rollender | | |
| Case | 22 | | |
| Serial No. | 10/798,629 | Group Art Unit | 2688 |
| Filing Date | March 11, 2004 | | |
| Examiner | Congvan Tran | | |
| Title | A Method Of Associating Data With A Call To A Call Center | | |

ASSISTANT COMMISSIONER OF PATENTS

WASHINGTON, D.C. 20231

SIR:

AMENDMENT

In response to the Office Action of November 1, 2005, kindly consider the remarks in the following pages.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop AMENDMENT, Director of the US Patent and Trademark Office, PO Box 1450, Alexandria, VA 22313-1450, on 3/1/2006.

Magaret Cardoso